

AGENDA	
16:00-16:05	Opening
	<i>Alfonso Lara Montero</i> , Chief Executive Officer, European Social Network
16:05-16:25	Presentation of Deloitte Report
	<p>Making it Work: A Survey of Global Efforts to Transform Public Employment</p> <p>Services and Supports for Workers, Jobseekers and Employers</p> <p>Josh Hjartarson, Ph.D, Deloitte Canada</p>
16:25 – 16:45	ESN Partnership for Social Inclusion and the Reticulate Project
	<p><i>Martin Lichte</i></p> <p>ANCI Toscana (The Reticulate Project is piloting an integrated system of social inclusion support through a 'one-stop shop' model for people furthest from the labour market)</p>
16:45 – 17:30	Panel Discussion
	<p><i>Alfonso Lara Montero</i> (Moderator)</p> <p><i>Amira Bieber</i>, Project Manager Pro Arbeit, Germany</p> <p><i>Alia Kamlani</i>, Public Sector Transformation Leader, Deloitte Canada</p> <p><i>Andreas Nikolajsen</i>, Partner, Deloitte Denmark</p> <p><i>Begoña López González</i>, Head of Asturias Observatory of Social Services at Regional Government of Asturias - Department for Rights and Social Services- Xeitu Coordinator</p>
17:30	Closing remarks
	<i>Josh Hijartason</i>